

# **Safety Precautions**

## **for Go To Travel Campaign travelers**

\*When making a booking for any Go To Travel Campaign product, you are agreeing to the terms and conditions below.

- The Go To Travel business promotes and establishes the way of traveling based on the "new lifestyle" set upon the Covid-19 pandemic. Please make sure to observe the following contents and travel safely.
  - If you do not agree with the terms and conditions or comply to the set guidelines, you will be forfeited from the benefits of the Go To Travel Campaign.
1. Check your body temperature every morning when you are traveling. Refrain from travel if you have a fever or display cold-like symptoms and be sure to check the (COCOA) COVID-19 Contact-Confirming Application.
  2. Please adopt "New Travel Etiquette" while traveling. Avoid places that defy the 3Cs (closed spaces, crowded places, close-contact settings) and refrain from speaking out-loud.
  3. Participation in the campaign requires travelers to agree to temperature check at check-in, adequate identification for the participant, taking preventative measures to avoid congestion at baths or restaurants, and avoiding crowds for meals at lodging facilities. Please be sure to follow the directions of staff at the accommodations.
  4. If the body temperature is higher than 37.5°C upon check-in, you will be required to stay in a designated room and wait for the instructions from the health center.
  5. Youth and senior group tours are prone to serious illness, and tours with large numbers of participants are considered to be at high risk for infection of Covid-19. If you travel in one of these ways, travel as safely as possible taking adequate preventative measures.

If you develop symptoms such as high fever, cough, fatigue during your trip;

- If you are at a hotel, please inform the reception immediately.
- If you are at a different location, please contact the nearest health center or Coronavirus Consultation Center immediately. If you do not have their contact number, please call the Go To Travel Office Call Center.

## **Go To Travel Office Call Center**

For travel companies

0570-017-345

Business hours: Daily 10:00-19:00

03-6747-3986

Business hours: Daily 10:00-19:00

For travelers

0570-002-442

Business hours: Daily 10:00-19:00

03-6636-9457

Business hours: Daily 10:00-19:00

- You understand and agree to the participating travel establishments receiving the Go To Travel Campaign benefits on your behalf.
- Your personal information are submitted to the Go To Travel Office by the participating travel establishments.

## **Self identification document**

- Please prepare a self identification document which states your full name, residing address, and a photo of yourself.  
e.g. Residence card, driving license, MyNumber card, passport, special permanent resident certificate, disability ID, seaman's pocket ledger, war injury and sickness certificate, government employee ID etc.

- If you do not have any of the documents stated above, you may present either one or both self identifications below;
  - ①Health insurance card, long-term care insurance card, pension book etc.
  - ②Student card, company ID, certificates issued by public institutions etc.

\*If children from the age of junior high school and below do not have any of the documents above, the parents or guardian should provide their self identification document on behalf.
- If you do not have the proper documents with you in hand upon check-in, please send it to the hotel you stayed after you have returned from your trip.

## **COCOA - COVID-19 Contact App**

Japan MHLW official

Ministry of Health, Labour and Welfare - Japan

[Google Play](#)

<https://play.google.com/store/apps/details?id=jp.go.mhlw.covid19radar>



[App Store](#)

<https://apps.apple.com/jp/app/id1516764458>



## 新しい旅のエチケット

Traveling in the New Normal

感染リスクを避けて安心で楽しい旅行  
Enjoy traveling with peace of mind by practicing the rules.



旅先の状況確認、  
忘れずに。

Don't forget to check the safety protocols  
for the destination you plan to visit.



マスク着け、私も安心、  
周りも安心。

Wear a face mask to protect you  
and people around you.



楽しくも、車内のおしゃべり  
控えめに。

Refrain from conversation  
in public transport.



旅ゆけば、何れともあれ、  
手洗い・消毒。

Throughout your travels,  
always remember to wash your hands.



混んでたら、今はやめて、  
後からゆっくり。

Skip places when they're crowded.  
Visit later to enjoy without the crowds.



握手より、笑顔で会釈の  
旅美人。

Smile and nod rather  
than shaking hands.



おしゃべりをほどほどにして、  
味わうグルメ。

Enjoy the food and drink  
more with less talk.



間あけ、ゆったり並べば、  
気持ちもゆったり。

Practice social distancing  
for your own peace of mind.



こまめに換気、フレッシュ外気は  
旅のごちそう。

Give yourself a boost with fresh air  
from outside.



毎朝の健康チェックは、  
おしゃれな旅の身だしなみ。

Be a smart traveler.  
Begin the day with a health check.



おみやげは、あれこれ触らず  
目で選ぼう。

Select your souvenirs with your eyes,  
not your hands.

ひとり一人の協力が、みんなの楽しい旅を守ります

旅行連絡会 協力：国土交通省・観光庁

## 新しい旅行スタイルのキホン

- 毎朝の健康チェックは、おしゃれな旅の身だしなみ。  
Be a smart traveler. Begin the day with a health check.
- 旅先の状況確認、忘れずに。  
Don't forget to check the safety protocols for the destination you plan to visit.
- スケジュールは、ゆったりのおんびり、余裕をもって。  
Plan a light, flexible schedule.
- 間あけ、ゆったり並べば、気持ちもゆったり。  
Practice social distancing for your own peace of mind.
- 握手より、笑顔で会釈の旅美人。  
Smile and nod rather than shaking hands.
- 混んでたら、今はやめて、後からゆったり。  
Skip places when they're crowded. Visit later to enjoy without the crowds.
- マスク着用、私も安心、周りも安心。  
Wear a face mask to protect you and people around you.
- 屋外でのびのび満喫、ニッポンの自然。  
Get outdoors and fully enjoy the natural beauty of Japan.
- 狭い場所、混んでも場所避け、安心ナイト。  
Avoid close, crowded places at night spots to enjoy a safe evening.
- こまめに換気、フレッシュ外気は旅のごちそう。  
Give yourself a boost with fresh air from outside.
- 旅ゆけば、何はともあれ、手洗い・消毒。  
Throughout your travels, always remember to wash your hands.
- だいじょうぶ、観光地はいつでもあなたを待っています。  
Don't feel pressured. The destination will always be waiting for you when you're ready to visit.
- あなたの協力が楽しい旅を守ります。  
Follow the guidelines and help ensure the safety of travel for all of us.

## 移動

- 車内でもマスク忘れず、さあ出発。  
Grab your mask and let's go.
- 楽しくも、車内のおしゃべり控えめに。  
Refrain from conversation in public transport.
- すいている時期、時間帯で快適旅行。  
Choose an off-peak period/time for a comfortable ride.
- 歩いたり、自転車で見発見! 地域の魅力。  
Walk or ride a bike, and discover the destination from a new perspective.

## 宿泊

- 人前で、マスク着用、エチケット。  
Observe the new travel etiquette. Wear your mask.
- おしゃべりは、部屋に入って存分に。  
Save your conversation for when you're in your room.
- 大浴場、静かにゆっくりいい湯だな。  
Relax in the public bath, but do it quietly.
- 部屋の窓、ときどき空けてリフレッシュ。  
Open the guest room windows now and then to refresh the air.
- 同宿者、少し離れてご挨拶。  
Practice social distancing around other guests.
- ドアノブやエレベータ、触れたらすぐに手を洗おう。  
Always wash or disinfect your hands after touching door handles and elevator buttons.
- 手洗いと手指消毒で、安心ステイ。  
Use hand washing and disinfecting practices for a safe and comfortable stay.

## ショッピング

- すいている時間に、安心ショッピング。  
Enjoy shopping during off-peak times.
- おみやげは、あれこれ触らず目で選ぼう。  
Select your souvenirs with your eyes, not your hands.

## 食事

- 外での食事は、楽しく安心。  
Enjoy outdoor dining. It's fun and safe.
- 取り分けて、安心・安全、おいしい料理。  
Let your server divide up portions as an extra precaution.
- 横並び、料理がもっとよく見える。  
See the food in a new light when you sit side-by-side.
- おしゃべりをほどほどにして、味わうグルメ。  
Enjoy the food and drink more with less talk.
- うまい酒、注がず注がれず、マイペース。  
Pour your own drinks and enjoy at your own pace.

## 観光施設

- すいた時間・場所を選んで安心観光。  
Be a safe traveler. Choose an off-peak time/period.
- 予約とり、並ばず、ゆったり、楽しい観光。  
Skip the queue. Make a reservation first and enjoy the visit.
- 狭い部屋、長居は無用、お先に失礼。  
Don't stay long in closed, tight spaces.
- おしゃれで安心、オンラインチケットにキャッシュレス。  
Take advantage of online tickets and cashless payments.
- 忘れるな、マスクは安心の入場券。  
Don't forget to bring your mask. It's a ticket to safety and comfort.
- おしゃべりは控え目に、手洗いは早めに。  
Reduce talking, maximize hand washing.

旅行業協会 協力：国土交通省・観光庁

旅行業協会・・・交通機関や宿泊・観光施設等の旅行関連事業者の業界団体で構成。詳しくは、<https://www.jata-net.or.jp/links/> を参照ください。

[https://www.jata-net.or.jp/virus/pdf/2006\\_newqetiqtourismleafleteng.pdf](https://www.jata-net.or.jp/virus/pdf/2006_newqetiqtourismleafleteng.pdf)